

FEATURES	STANDARD	ADVANCED
Number of extensions	Unlimited	Unlimited
Hunt Groups	Unlimited	Unlimited
SIP Trunks	1	Unlimited
Call Redial	Yes	Yes
Call Barge and Call Screening	-	Yes
Call Teach Mode	-	Yes
Hot Desking	-	Yes
Call Transfer	Yes	Yes
Listen In Mode	-	Yes
Caller ID	Yes	Yes
User defined Dial-Plans	Yes	Yes
Call Forwarding	Yes	Yes
Blacklisting and Whitelisting	Yes	Yes
Extension Dialling	Yes	Yes
Answering Rules	Yes	Yes
Transfer to Voicemail	Yes	Yes
Wakeup Call	-	Yes
Basic Call reporting	-	Yes
Do Not Disturb	Yes	Yes
Night Mode	Yes	Yes
Call Park and Retrieve	Yes	Yes
Request Call Details	-	Yes
Music-on-Hold	Yes	Yes
Conferencing	1	Unlimited

FEATURES	STANDARD	ADVANCED
Hunt Groups	Unlimited	Unlimited
Email Notifications	Yes	Yes
Picture Upload	-	Yes
Voicemail	Yes	Yes
Voice and Call Encryption	Yes	Yes
ANI assignment	Yes	Yes
Star Code Features	-	Yes
Fax-to-Email	-	Yes
Individual Dial-Plans	Yes	Yes
Agent Groups	-	Yes
Plug and Play	Yes	Yes
Auto-attendant/Receptionist	1	Unlimited
Hosted within a Wi-Manx managed data centre	Yes	Yes
Delivery via a highly available QoS enabled MPLS backbone	Yes	Yes
Availability SLA – 99.9%	Yes	Yes
IOS/Android/Windows soft client	Optional	Yes
Multi-device soft client, incl presence, screen sharing & multi-party conferencing	Optional	Optional
Advanced Call Reporting	Optional	Optional
Call Recording	-	90 days
Wi-Manx PlusTalk call bundles	Optional	Optional

